

Safety Guidelines for reopening Restaurants/Bhojnalaya/Dhabas in rural areas/Fast Food Joints (Only for take Away and home delivery services):

To bring back services in Restaurants/Bhojnalaya/Dhabas in rural areas/Fast Food Joints to operate for take away and home delivery services following action is required to be taken.

A. Protocol for Employees/Staff:

- I. Testing of all staff for Covid-19 prior to start of operations and thereafter routine medical check-up of all staff at their level
- II. Training of staff regarding COVID19 preventive measures
- III. Details of all staff including mobile delivery staff to be maintained for back tracing
- IV. Thermal screening of the staff at the time of reporting
- V. Regular cleaning and disinfection of the premises, of all raw material and supplies
- VI. Wearing of mask, head cover and hand gloves mandatory for all
- VII. Housekeeping staff to be provided training and material for disinfection
- VIII. At cash counter and delivery counter social distancing markers, circles to be made ensuring 1 to 1.5 meter gap between two persons
- IX. Hand sanitizers at all places within reach of customers
- X. Que- manager to be used to manage crowd and ensure social distancing
- XI. Only online payment to be received to avoid man to man contact
- XII. Delivery of food box/ package to customers without personal contact
- XIII. Packing material to be fully sanitised
- XIV. Protocol for the customers shall be displayed prominently at the entrance
- XV. In case of overcrowding, dispersal and distancing or if needed closing the operations

Kitchen and Stores Area

- I. Cleaning and disinfection drill in kitchen and all premises at regular intervals
- II. Thermal screening of vendors/suppliers of raw material and other supplies

B. Protocol for Customers:

- I. To read the prescribed protocol carefully and follow the directions
- II. To follow the prescribed guidelines made for entry-exit, parking, distancing, waiting, payment and collection of food packet.
- III. Stand at marked places and move as per Q manager.
- IV. Use sanitizers before and after touching the doors or surfaces
- v. Minimise all possible one to one contact with staff and surfaces